

The „HIGH SCHOOL“ for
IRIS Coaches
(highest competence level)

context:

Every IRIS certified company should have at least one IRIS COACH who has the highest degree of competence in this matter and who is able to govern others.



your trainer: **Andreas Heinzmann**

As usual in the IRIS Academy, we will share our best knowledge first hand with you! In line with our credo “The Best for the Best in the Rail Industry”, Andreas Heinzmann will present this seminar. He is a founder of the IRIS system and was the first president of the IRIS Group. Under his leadership, the certification system has been developed. Hence, he has been and still is a major contributor to all previous revisions. Among other things, he was also a member of the five-member team of experts, which has worked out the draft of the new ISO/TS 22163 standard. He provides you first-hand information that hardly anyone else could deliver. In addition, he motivates participants to deploy the IRIS requirements by explaining the usefulness and interrelations between the IRIS requirements, and by providing a wealth of context information and practical examples of the rail industry. He promotes a modern, userfriendly and lean set of visual business processes in a very clear structure.



objectives:

This course requires that you already own extensive IRIS skills and either have the degree of an internal IRIS auditor or an IRIS manager. It aims to provide you with all the necessary knowledge that will enable you

- 1) to be a competent contact and contact person for certification bodies,
- 2) to successfully manage and train the internal auditor pool in your company,
- 3) to check business management documents (flow charts, procedures, instructions, etc.) for compliance with the IRIS standard, and
- 4) generally, to be a first contact for process owners in all matters of the IRIS certification system.

target group:

Heads of QM, Managers of the Business Management System, internal IRIS Auditors or IRIS Managers

content:

Details can be reviewed by downloading the agenda - links are on page 2. Specifically, we will elaborate on the following topics:

- 1) motivation to implement and maintain an IRIS-compliant business management system, effort and benefits of having such system,
- 2) activation of process owners, process- and management reviews usefully conducted
- 3) concluding certification strategies and certification contracts,
- 4) internal and external audits, audit program, auditor management, auditor competencies, audit techniques,
- 5) practical exercises as in real life,
- 6) workshops to exchange and discuss best practices from the railway industry,

5 good reasons to choose us:

We invest a significant portion of our time in the different bodies of the IRIS Group and so we always have the most up-to-date information. From the beginning we were deeply involved in developing and updating the IRIS standard, including its Audit-Tools. Recently we were represented in the 5-member core team drafting the ISO/TS 22163 standard. So we have more knowledge and background information from first hand than others.

We have huge experiences (> 35 years) in nearly all scopes of the rail sector and mentored more than 100 companies. Facing the operational reality every day, we are well positioned to come up with solutions that are already proven in practice. So we can equip you with real advantages over your competition.

We bring top experts together and so we promote the exchange of „BEST PRACTICES“ and networking.

Our offers make sense and generate added value. If you really want to understand the IRIS requirements, its context and inter-correlation, then we invite you to share our knowledge with you. With us, you may save a lot of resources after the course, because you have understood how to tackle the matters during your introduction.

We train the “Champions League” and we are aware that we are not the cheapest, but we want to be the best. Nevertheless, overall, we provide the best value for money – fair and transparent.

key companies trained :

New territory, the seminars have not started yet

<u>facts & downloads</u>	language:	Lectures and discussions are conducted in English
	duration and dates:	2 exciting and intensive days (16 seminar hours). The seminar dates you can find in the course table at https://www.cc-rail.info/en/academy/
	agenda:	Please download from our secure server to consider the start on the first day and the finish on the last day in your travel planning. https://www.cc-rail.info/wp-content/uploads/2019/10/201902_19-Agenda-IRIS-Coach-EN-rev09.pdf
	venue:	the exact address of the training venue is mentioned under "Details" in the course table at https://www.cc-rail.info/en/academy/ or it will be communicated by E-mail after your registration.
	seminar fee:	1.300 EUR for examination, extensive seminar papers, your certificate as well as the conference room & technology, drinks and lunch during the seminar. You will receive a pro forma invoice in advance for any internal orders. The official invoice will only be given if the course is guaranteed (latest 4 weeks before the start).
	discount rates:	when registering more than 2 persons of a company: 5%, and in case of 3 or more persons: 10%
	proof of performance:	after completing the seminar, participants will receive the certificate as IRIS COACH as well as a detailed proof of achievement. The certificates of the IRIS Academy serve as proof of IRIS knowledge for the next 3 years.
	seminar papers:	the language of seminar papers is English. Our extensive and didactically very well prepared training materials are always up to date. This training materials are globally used by many companies as guidelines for the implementation of a mature Business Management System.
	customer satisfaction:	CC-Rail is the world's first and still the only provider of a comprehensive IRIS training concept that meets a wide variety of requirements, ranging from 2-day events to challenging 40-hour IRIS seminars. We have invested more than 1000 hours in all these seminar preparations and offer much more than just "assisted reading". The IRIS Academy has been the "HIGH SCHOOL" for managers in the railway industry since 2009. It is globally known and highly appreciated in the industry for its unique training standard according its motto "only the best for the bests" as well as for its exceptional practical proximity. So far, more than 1500 managers from all continents have benefited from the seminars offered by the IRIS Academy. 98% of them rated our courses as "EXCELLENT" and recommend this to others. Hence you can look forward to a seminar that exceptional differs from all other events.
inquiries:	please send an e-mail to info@cc-rail.com or register at	https://www.cc-rail.info/en/academy/
	booking deadline:	Immediately after booking deadline, we must pay our reservations (travels, accommodation, conference arrangements, prints and your certificates). Therefore, it is very important for us that you sign up for the seminar as soon as possible in order to reach the economically required minimum number of participants. The booking deadline is usually 4 weeks before the start of the seminar. If the minimum number of participants will not be reached, unfortunately the seminar must be canceled. Therefore, please do not book your travel before you have received our official training invitation.